



BIG ANNOUNCEMENT

Hunt Military Communities is pleased to launch a new phone system to serve our residents better and manage the workflow of our team members. Our residents have reported challenges contacting their local offices, and our team members have noted a higher-than-normal call volume. Since customer service and continuous improvement are paramount to our company culture, finding a replacement for our phone system became a priority.

The new phone system allows the Hunt Military Communities site teams to manage all calls through Service Cloud Voice. This system ensures site teams can gather contact information if a call drops. If a team member is away from their desk, the caller will automatically be routed to another team member to avoid missed calls. The best part is that no phone numbers will change, so you don't have to do anything. Just make sure to keep our number saved in your phone!

HMC is working to strengthen the resident experience; the first step is making communication with you seamless. We appreciate you as a part of our community, and look forward to your feedback about the new phone system.

580-297-8910 

@VanceFamilyHousing 

@VanceFamilyHousing 

COMMUNITY ANNOUNCEMENTS

The roofing project officially started October 16th, 2023. Roofing repairs will still be ongoing in November. A 48-hour notice is being posted to the doors before work is started.

COMMUNITY IMPROVEMENTS

During our helping hands project, the bus stop was revamped and has a fresh coat of paint. We look forward to doing more projects like this to improve the overall look of the property.

IMPORTANT COMMUNITY EVENTS

Giving back-Coffee on US

Join us at Vance Family Housing Leasing Office on November 20th from 2:00 - 5:00 PM for Coffee on us! While supplies last.

Coffee & Conversation

Join us every 3rd Tuesday of each Month at Vance Family Housing from 8:30 - 10:00 AM for Coffee and Conversation starting in October of 2023.

MEET OUR FRIENDLY STAFF

Jennifer Brown

Community Director

Travis Williams

Maintenance Director

Tina Wedel

Resident Service Specialist

Lola Davis

Resident Service Specialist

CONTACT INFORMATION

Office Hours: Monday – Friday, 8:00 AM – 5:00 PM

Office Number: 228-687-9969

Email: VanceLeasing@HuntCompanies.com

Facebook: @VanceFamilyHousing

Website: VanceFamilyHousing.com



EMPLOYEE SPOTLIGHT

Tina Wedel

Tina Wedel Resident is a Service Specialist here at Vance Family Housing. Tina enjoys spending time with friends and family. In Tina's spare time, she loves riding her motorcycle. When asked what she loves about her job, Tina said, "I love working with military families."



THANKSGIVING - NOVEMBER 23RD



NOVEMBER IS NATIONAL VETERANS AND MILITARY FAMILIES MONTH

2023

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
			01 Rent is Due	02	03 Pet of the Month Starts Facebook	04
05 Daylight Saving Time Ends	06	07 Election Day Trash/Recycle/ Bulk Pick Up	08	09 Pet of the Month Ends Facebook	10 Marine Corps Birthday	11 Veterans Day
12	13	14 Trash/Recycle/ Bulk Pick Up	15	16	17	18
19	20 Giving back- Coffee on Us Leasing Office 2 - 5 PM	21 Coffee & Conversation Leasing Office 8:30 - 10:00 AM Trash/Recycle/ Bulk Pick Up	22	23 Thanksgiving OFFICE CLOSED	24	25
26	27	28 #GivingTuesday Trash/Recycle/ Bulk Pick Up	29	30		